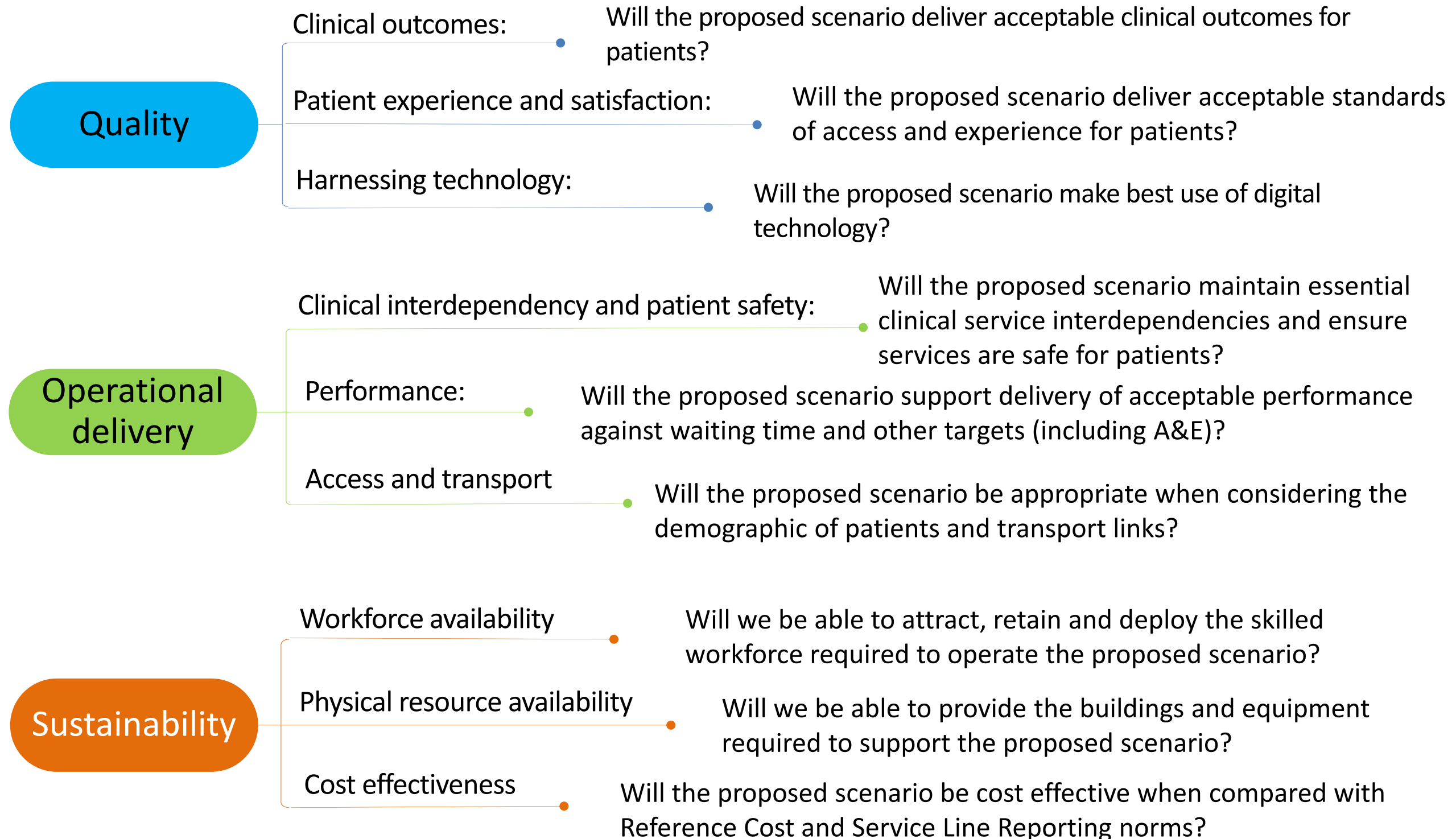


Decision Making Criteria – original wording

The programme leadership team have developed a decision making criteria which will be used to support scenario planning. The criteria falls into three themes as shown below:



Decision Making Criteria – Citizen's Panel re-write

Standard of Care

Clinical outcomes:

- Will the service give me the best possible chance of being well?

Patient experience and satisfaction:

- Will the service meet my needs? Will I have a good experience?

Embracing technology:

- Will the service use up-to-date technology?

Service delivery

Working together to ensure patient safety:

- Will all the services I need link up in the best way for me?

Performance:

- Will I receive my treatment within the agreed waiting times?

Getting there and parking

- Will I be able to get to there?

Sustainability

Staffing

- Will there be the right staff there to provide the care I need?

Buildings and equipment

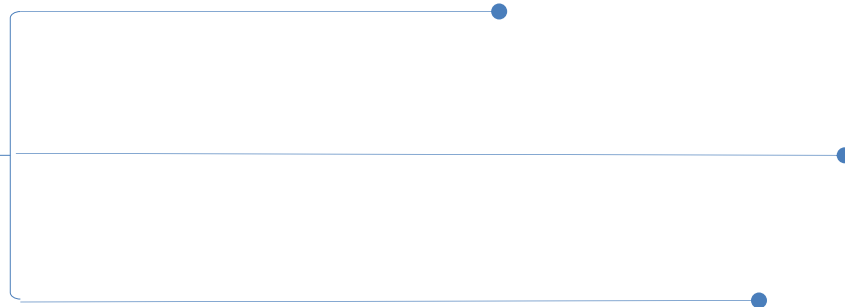
- Will there be the right buildings and equipment to provide the care I need?

Cost effectiveness

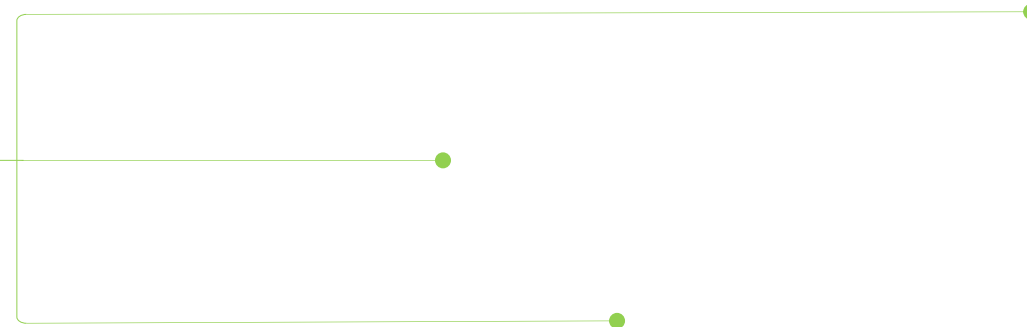
- Will it be cost-effective and within budget?

Decision Making Criteria

Quality



Operational delivery



Sustainability

